Context

New IT is an infrastructure transformation program, international and transverse to the whole of Veolia's divisions, with the aim of designing and implementing a standardised, flexible, efficient and secured IT infrastructure...

Mission

The "New IT Construction" department is responsible for the project engineering and management. It is composed of:
- Domain Data Centre (Data Centre Hosting and Production Outsourcing),
- Network (WAN),
- User Support (Help desk and office support, ITSM tooling).

The mission entrusted to d²X Expertise is to steer the transition on the aspects Governance, implementation of ITIL processes, transfer of activities to the "recurring".

Issus & goals

The main issues related to this transformation program:
- Optimization of infrastructure costs,
- Effectively support the deployment of Group and divisional applications,
- Enable information sharing and interoperability within the Group,
- Consolidate and mutualize the Group's IT resources.

The accompaniment to change is the primary stake of this project.

Benefits

- Start of the pilot site for the new infrastructure architecture on time, by 1 April 2013.
- Implementation of governance and procedures between the outsourcer and the VEOLIA' new Build and Run structures, guaranteeing an efficient transition.
- Achievement of objectives to reduce operating costs: -30M € / year.

d²X EXPERTISE
Differences That Make a Difference